

Access Controller NAC-3000

Terminal User Manual



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Chapter 1

Before You Start



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1.1 About the product

■ Overview

Biometric systems are recently used in various authentication systems. They are increasingly used not only in environments that require high level of security but also in many other places because they are convenient and economical. Among various biometric systems, the fingerprint recognition system takes up most of the market because it is easy to use as well as economical and capable of developing various types of applications. NITGEN, a global leader in the fingerprint recognition industry, provides various fingerprint authentication solutions such as PC security, knowledge management, vaulting service, access control, electronic approval, and financial payment. NITGEN actively responds to customer needs through continuous research, development and quality management.

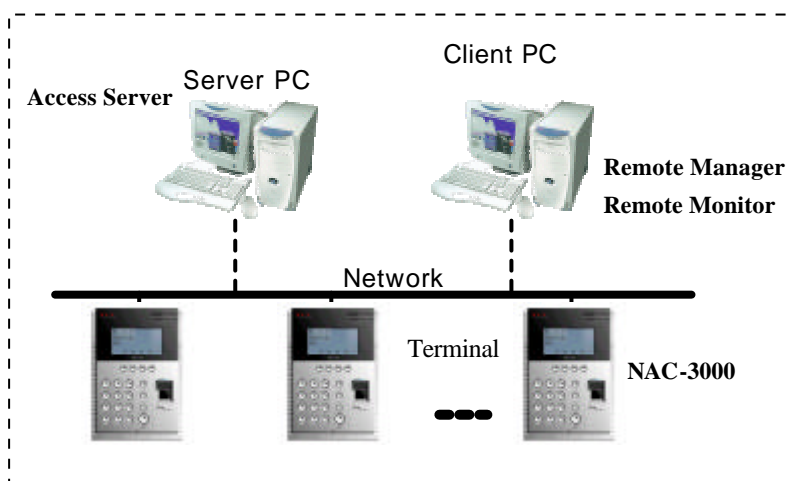
The NITGEN access control system is an advanced product in which core technologies of NITGEN recognized worldwide such as fingerprint recognition algorithm, optical sensors, embedded design technology, and software application technology are organically combined and optimized. In addition, unlike other existing access control systems that use passwords or ID cards only, it is free from such risks as loss of password and abuse or duplication of card, providing excellent convenience and security. It is designed to maximize operational efficiency, enabling integrated monitoring and systematic management of terminals which have been operated independently on a remote location via the network.

The NITGEN access control system can use various combinations of RF card, password and fingerprint authentication. Designed to meet both universal uses and specific uses, it can be used in various customer environments including enterprises and

government agencies due to such convenient built-in features as group ID, short ID, 1:N authentication, interphone and voice instruction.

This manual describes how to use NITGEN's access control terminal (NAC-3000).

■ System configuration



| Component | Main Features |
|-----------|---|
| Server PC | <ol style="list-style-type: none"> 1. Server software: Access Sever 2. Terminal communication and log data collection 3. User information and log database 4. Performing authentication |
| Client PC | <ol style="list-style-type: none"> 1. Client software: Remote Manager/Remote Monitor 2. User registration and management 3. Monitoring terminal status and events |

| | |
|------------------------|---|
| Terminal (NAC-3000) | <ol style="list-style-type: none">1. Performing user authentication2. Door control |
|------------------------|---|

You can use all features with the NITGEN access control terminal (NAC-3000) only. If you use it with the management programs (Access Server, Remote Manager and Remote Monitor) in network environment, you can manage a number of terminals more easily and efficiently. You can use the server and client software in one PC.

1.2 Features and specifications

■ Product features

The NITGEN access control system (NAC-3000) has the following features:

Control and manage access of a large number of people.

Combine several authentication types (fingerprint, password, and RF card).

Control multiple access control terminals via the network.

Manage remote systems easily (running server and client PCs independently).

Provide various additional features including user access lookup and interphone.

Real-time monitoring of access status.

Access control by period and time.

SDK (Software Developer's Kit) is provided for development of various applications such as time & attendance (not supplied).

High speed 1:N authentication is available.

Enhanced user convenience (short ID/group ID authentication and Auto-on).

■ System specifications (when connected with the server)

| Section | Content |
|-------------------|--|
| Access terminal | Connection allowed up to 255 terminals |
| Remote management | Simultaneous server access up to 8 |

| | |
|-----------------------------|--|
| Number of users to register | 5,000 users (2 fingerprints per 1 user) 10,000 users (1 fingerprint per 1 user) |
| Network | 10 Mbps, TCP/IP |
| Authentication type | Fingerprint, password and RF card (optional) |

■ Terminal specifications

| Section | | Content |
|-----------------------------|------------|---|
| Display | Size | 128 * 64 Dots LCD |
| | Language | English, Korean |
| Sensor | Model | OPP01 |
| | Type | Optical |
| | Resolution | 500 DPI |
| | Additional | Auto on / Latent Image Check |
| Authentication | Speed | 1:1 mode: T < 1sec. 1:N mode -Avg. 2.5sec(1,000FP, Server) -Avg. 2sec (500FP, Terminal) -Avg. 1sec (300FP, Terminal) Pentium 1GHz, 512MB RAM |
| | Algorithm | FRR: 0.1 % or less, FAR: 0.001 % or less |
| Number of users to register | Terminal | 2,000 users (2 FP per 1 user) 4,000 users (1 FP 1 user) |
| Communication | TCP/IP | 10 base-T Ethernet |
| | RS-232C | Max 115200 bps (optional) |

| | | |
|---------------------|---|---|
| | Wiegand | 26 bit, 34 bit mode(output only) ID Length : 4digit |
| Size | Case | 135 (W)*45 (L)*202.5 (H) mm |
| | Bracket | 102.4(W)*26.6(L)*157.5(H) mm |
| Supported doors | Deadbolt / Strike / EM Lock / Auto door | |
| Power | Adaptor | Input: AC 100 V ~ 240 V, 50/60 Hz Output: DC 12 V, 3 A |
| Additional features | Interphone | MIC and Speaker included |
| | Voice instruction (English / Korean) | |
| | Downloading Logo / Firmware | |
| | Variable ID length (4 ~ 15 digit) | |
| Option | RF Module (HID) | |
| | UPS (12V / 2.9Ah) | |
| Temperature | Storage | -25 ~ 65 |
| | Operation | -20 ~ 60 (With no icing or condensation) |
| Humidity | Storage | 15% ~ 90% RH |
| | Operation | 25% ~ 85% RH |

1.3 Product details



- 4 . LED lamps: They indicate the terminal operation status.
The below table shows what they mean from the left:

| Lamp | Operation Status | Color |
|---------|--|-------|
| Power | Power status. The LED is on while the power is supplied. | Red |
| Network | Network connection status. The LED is on while connected to the network. | Green |
| Door | Open/close status of the door. The LED is on while the door is open. | Green |

LCD screen: It displays menus and options for all operations.

Keypad: It is used to enter user ID or set up environment. For each key description, please see the following table:

| Keys | Description |
|---------|---|
| 0 ~ 9 | Number keys. |
| *, # | Direction keys. Move the cursor up and down when selecting menu items. * (Backward), # (Forward) |
| Enter | Press this key to complete such operation as ID input or environment setup. |
| Cancel | Delete the entered numbers one by one, or move to the upper-level of the menu. |
| Call | A guest can use it to talk to someone inside with the interphone. |
| Menu | Set or modify the settings. |
| F1 ~ F4 | Define time & attendance features: arriving, leaving, going out for outside duty and coming back from outside duty. You can freely set the function keys in accordance with the requirements of the related software. |

Speaker: For voice instruction, interphone communication, and alarms.

Fingerprint input sensor: Put the fingerprint here.

Auto-On switch: No keyboard operation is required. Fingerprint is automatically read in when placing the finger on the fingerprint input sensor.

Microphone: It is connected to the internal interphone.

Reset Switch : In case the terminal is halted during operation

cause of unknown reason, you can push this switch to reset terminal.

1.4 L C D screen








■ Initial screen



The initial screen of the terminal is as below. The icons in the upper part of the LCD screen indicate the status of the terminal. The logo in the middle of the screen can be defined by the manager, and current date and time are displayed at bottom.



■ Initial screen

The below table describes the icons in the LCD screen.

| Icon | Description |
|---|---|
|  | The door is connected to the door lock device. |
|  | The door is open after the user authentication is validated. |
|  | The display language is English. |
|  | The display language is Korean. |
|  | Terminal mode SO (Stand Alone): All operations take place in the terminal alone. |
|  | NS (Network Server): Authentication is done in the server. |
|  | NL (Network Local): Authentication is done |

| | |
|---|---|
| | in the terminal and the log is saved in the server. |
|  | The terminal is connected to the server. |
|  | The terminal is not connected to the server. |

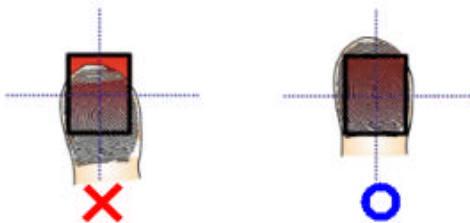
1.5 How to input fingerprint

When you enroll and authenticate user fingerprint, do the followings to avoid authentication error:

- 5 . Press your finger evenly to maximize the input area. If we say the weakest push as 0%, and the strongest push as 100%, apply 50~70% of force.



Make sure that the core of the fingerprint is at the center of the fingerprint input window. In general, the core of the fingerprint is on the same line as the lunula of the fingernail. So locate the lunula of the fingernail at the center of the fingerprint input window.



1.6 Authentication types

With the NITGEN access control system, you can use fingerprints, passwords, and RF cards (optional) for authentication. Depending on customer environment, you can use one of the following authentication types as you need.

■ Fingerprint authentication

Use fingerprints to validate access authentication with the following types:

- 1:1 authentication

In this mode, enter a pre-registered ID first and then a fingerprint. The enrolled fingerprint corresponding to the ID will be compared to the entered fingerprint on a 1:1 basis. The 1:1 authentication type takes a short time regardless of the number of users. There is no need to make any special settings in the system. After entering the ID, enter the fingerprint to perform authentication.

- 1:N authentication

Only enrolled fingerprints are used for authentication. Though the authentication procedure is simple, this method will take a little longer than the 1:1 authentication if there are many users. There is no need to make any special settings in the system. But because there were many users, so it takes too much time to authenticate, use '1:N Timeout'. The user who wasn't authenticated in timeout will have fail message. Refer to the '1:N Timeout' for more information.

- Short ID (SID) authentication

The user ID can be 4 – 15 digits long depending on the initial setting. This method simplifies ID input procedure. Instead of entering the entire registered ID, you can enter only the first part

of the ID for authentication. For example, if the user ID is 1234 567, enter 12 only and then the fingerprint. Then the system will perform 1:N authentication for all IDs that start with 12xxxxx. There is no need to make any special settings in the system.

- **Group authentication**

For group authentication, you can specify a group ID of 1 – 4 digits long for each user group. You will enter a group ID and a fingerprint for authentication. For example, you can use the unit number for public housing like an apartment as a group ID. You can specify a group ID when you register a user. Unlike other methods, **you must enter the group ID, and then press F1 before entering the fingerprint** to perform group authentication.

- **T/A authentication (Time & attendance)**

Using the function keys (F1~F4), you can use the T/A mode. If you press any function key before authentication, a T/A authentication log will be saved. The T/A authentication log has the ID and the function key code. For example, if your ID is 1234 and you press the F1 key before authentication, the authentication log would be 1234+F1.

- **Password authentication**

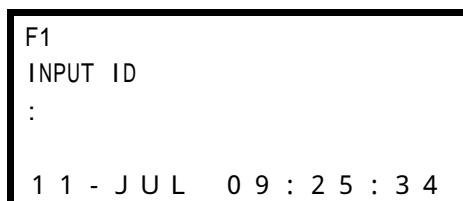
A password of 4 – 8 digits long is used to validate access authentication. You can use this method in such a special case as when the fingerprints are damaged.

- **RF card authentication (optional)**

The RF card of a user is used to identify the user. You can register the RF card number to the system in advance to provide against loss or theft of the RF card.

- **Auto T&A (time & attendance) Mode**

In this mode, 1:N identification will give you log data of the T&A without pressing the function Keys (F1~F4). In Auto T&A Mode, the initial screen will be change as below. In this mode, even though you try just 1:N identification, you'll successfully get the log data that you want. You don't have to press any function key.



```
F1
INPUT ID
:

11 - JUL 09 : 25 : 34
```

1) How to get in the Auto T&A Mode

At first, you should select the T&A mode in the menu of the Function Mode and go to the initial screen. And then press the function key you want for more than 4 second.

2) How to get out of the Auto T&A Mode

Press the cancel key for more than 1 second.

* TIP : You don ' t have to input group ID during user registering, if a terminal is used in T&A Mode.

Chapter 2

Environment Setup



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2.1 Menu Configuration

■ Features

The terminal menu is configured as follows. You can use this menu to set the initial environment, register users, and set the fingerprint recognition device and the network. You can use the menu button on the terminal keypad.


For more information on how to register, modify and delete users, and check the version, please refer to Chapter 3.


| Menu | Command |
|---------------|---|
| User Manager | <ol style="list-style-type: none">1. Register User2. Modify User3. Delete User4. Delete All |
| FP Option | <ol style="list-style-type: none">1. Sensor Option2. Secu. Level3. Capture Mode4. Sensor Timeout5. Auto-On Check6. 1:N Timeout |
| UI Option | <ol style="list-style-type: none">1. Language2. Voice3. Beep |
| Door Option | <ol style="list-style-type: none">1. Open Duration2. Warn. Duration |
| System Option | <ol style="list-style-type: none">1. Encryption2. Log3. RF Card4. WIEGAND5. Function Mode6. Terminal Mode |

| | |
|--------------|---|
| | 7. Time Setting 8. Timezone Mode |
| Gate Permit | 1. Date 2. Time [From] 3. Time [To] |
| Network | 1. Terminal ID 2. TCP/IP 3. N/W Timeout 4. Port Number |
| Information | 1. # of User 2. F/W Version |
| Factory Ini. | 1. DB Format 2. FP Number 3. ID Length 4. Reset Term |

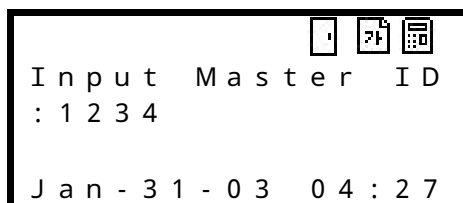
■ Master authentication

When you install the terminal for the first time, you can set the environment without master authentication. But after the master has been registered, you should pass master authentication to change the terminal settings with menu.

 In standalone mode without the network connection, the first registered user will be the master. For more information on how to register users, refer to "Register users" in Chapter 3. When you register the first user, the default user type becomes Master.

 In network environment, you can choose either Normal or Master for the first registered user. In other words, the registration procedure of the first user is the same with other normal procedure.

If you press the menu button to show the menu, the following screen will appear for master authentication. Enter the Master ID and proceed with the pre-defined authentication type (fingerprint, password and RF) to display the menu.



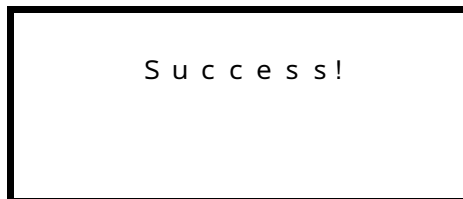
A rectangular screen with a black border. In the top right corner, there are three small icons: a square, a fingerprint, and a keypad. The text on the screen is as follows:

I n p u t M a s t e r I D
: 1 2 3 4

J a n - 3 1 - 0 3 0 4 : 2 7

■ Result screen

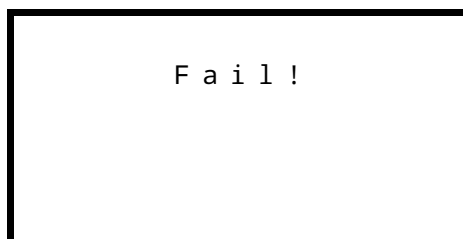
If you succeed, the following message will appear, followed by the menu screen.



A rectangular screen with a black border. The text in the center is:

S u c c e s s !

If you fail, the following message will appear and you will go back to the initial screen. This failure message means that the changes you made have not been applied.

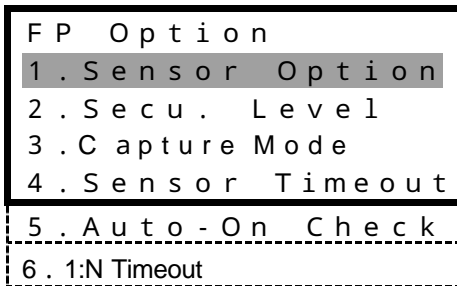


A rectangular screen with a black border. The text in the center is:

F a i l !

2.2 Fingerprint Option

Use this menu to set the operation environment of the fingerprint input sensor. It has the following 5 submenus. Move to the submenu you want to choose with the direction keys and press the Enter key.



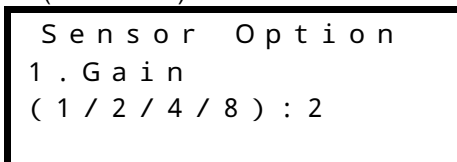
■ Sensor Option

Set the sensor options to get a clear fingerprint image. The sensor option values are the internal settings of the CMOS image sensor. You can set gain, brightness and contrast. The defaults of Gain, Brightness and Contrast are 2, 40 and 20 respectively.



These values can largely affect the fingerprint recognition performance because they are very sensitive. So it is highly recommended that default values be used without any modification if possible.

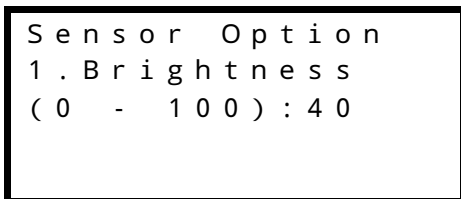
- Gain (1 / 2 / 4 / 8)





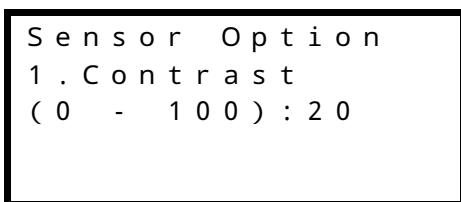
Enter a gain value and press the Enter key. Then the brightness setup screen will appear.



- Brightness (0~100)



Enter a brightness value and press the Enter key. Then contrast setup screen will appear.

- Contrast (0~100)



-  If the recognition performance is decreased because it is very dry (i.e. in winter), adjust Brightness between 20 and 30 (recommendation: 20).
-  If the recognition performance is decreased because it is very wet (i.e. in summer), adjust Brightness between 50 and 80 (recommendation: 60).

■ Security Level

Specify security level if you use fingerprint authentication. You can choose a level between 1 and 9. The greater the number is, the higher the security level is. You can specify security levels for **1:1 mode** and **1:N mode** separately to use the system more efficiently. In general, set the **1:N mode** security level higher than the **1:1 mode** one.



If a high level of security is required, you will need to specify a high security level. But a high security level can increase the false rejection rate (fail to authenticate the right person) depending on the status of the fingerprint. In contrast, a low security level may increase the false acceptance rate (allow authentication for the wrong person).

- 1:1 mode

In this mode, you should input ID first and then your fingerprint. The enrolled fingerprint corresponding to the ID will be compared to the entered fingerprint on a 1:1 basis. So you can set lower security level in this mode than in 1:N mode without degrading security.

```
S e c u .   L e v e l  
1 . 1 : 1   M o d e  
( 1   -   9 ) : 5
```

- 1:N mode

In this mode, you need to input fingerprint only without ID. It is recommended to set a higher security level in this mode than in 1:1 mode. The default is 8.

```
Secu . Level
2 . 1 : N Mode
( 1 - 9 ) : 8
```




In the 1:N mode, if you set the security level too low, the false acceptance rate may increase, resulted in degrading security. On the other hand, if you set it too high, the false rejection rate may increase, resulted in inconvenience.

■ Capture Mode

『**Latent**』 prevents recognition error possibly caused by latent fingerprint image in the fingerprint input window because of sweat or sebum. 『**Intelli**』 increases recognition performance against dry finger or wet finger. The initial setting is 『**Latent**』 . Move to the value you want to choose with the direction keys and press the Enter key.

```
Capture Mode
Normal / Latent
/ Intelli
```

 This feature can increase security but it may slow down authentication time. So if high level of security is required, you can use this feature. But you'd better not use this feature in an environment where convenience and quickness are more important (i.e. when used for attendance management).

■ Sensor Timeout (1 ~ 30 seconds)

Set the timeout of fingerprint input. The LED blinks and the terminal waits for fingerprint input during the specified seconds. After that time, the LED will be turned off. The default is 『5』. Use the number keys to enter the value and press the Enter key.

```
S e n s o r   T i m e o u t
( 1   -   3 0 ) : 5
```

■ Auto-On Check

Auto-On check is an automatic finger detection function. If someone place finger on the sensor, it detects finger and simulates pressing Enter Key.

The initial setting is 『ON』. Move to the value you want to choose with the direction keys and press the Enter key.

```
A u t o - O n   C h e c k
O N   /   O F F
```

■ 1:N Timeout Setting

In case of 1:N identification, FAIL message will occur if identification is not completed within time that specified in Option menu. This is for avoiding making users wait too long.

Decide whether to use 1:N Timeout. The initial setting is 『ON』. Move to the value you want to choose with the direction keys and press the Enter key.

1:N TIMEOUT

1. Use Timeout

ON / OFF

Next, you can set timeout value. If you choose 『OFF』, this menu won't appear. The initial setting is 2 sec.

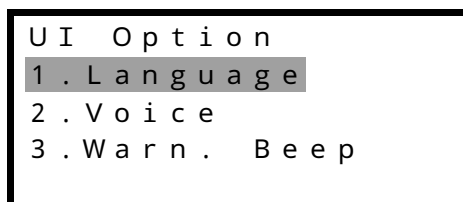
1:N TIMEOUT

2. Set Timeout

(2 ? 9) : **2**

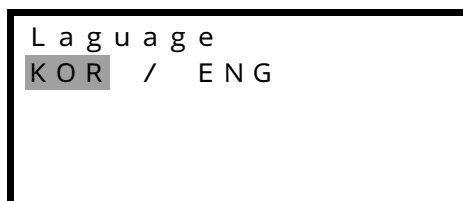
2.3 UI (User Interface) Option

Use this menu to set the user environment such as display language, voice instruction and alarm. The following three submenus are provided. Move to the submenu you want to choose with the direction keys and press the Enter key.



■ Language

Select either ENG (English) or KOR (Korean) to set the language for LCD screen display. Move to the value you want to choose with the direction keys and press the Enter key.



■ Voice

Provide voice instruction on how to use the terminal for fingerprint authentication. Move to the value you want to choose with the direction keys and press the Enter key.

V o i c e
ON / O F F

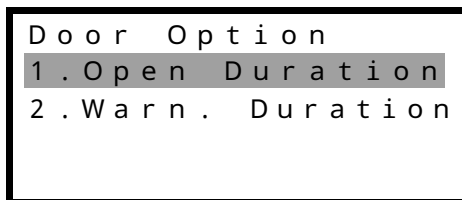
■ Button Beep

Decide whether to use button beep. Move to the value you want to choose with the direction keys and press the Enter key.

B e e p
ON / O F F

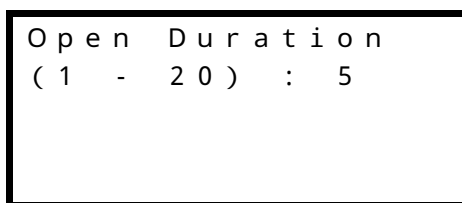
2.4 Door Option

Use this menu to set the door open and close behaviors operated by the terminal. Move to the submenu you want to choose with the direction keys and press the Enter key.



■ Open Duration


Specify how long the door will be open after user authentication is validated. You can specify a value between 1 and 20. Use the number keys to enter the value and press the Enter key.



■ Warning Duration

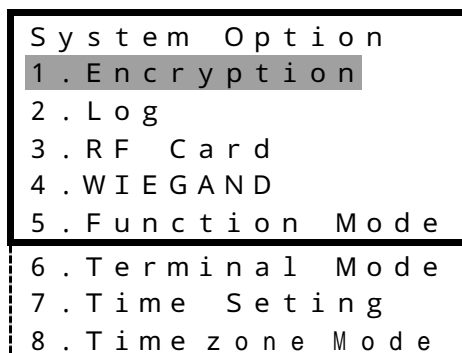
It gives an alarm if the door is still open after the specified time elapses. If the alarm sounds, check why the door is not closed and take necessary steps to make sure that the door closes normally. Specify a value between 1 and 20, **but it should be greater than the door open time.** Use the number keys to enter the value and press the Enter key.

Warn . Duration
(1 - 2 0) : 1 0

 These features may not work in some types of doors.

2.5 System Option

Use this menu to set the terminal system. The following 7 submenus are provided. Move to the submenu you want to choose with the direction keys and press the Enter key.



■ Encryption

Decide whether to encrypt incoming and outgoing content of terminal in network communication. Move to the value you want to choose with the direction keys and press the Enter key.



If you use encryption, security and system stability will be enhanced. On the other hand, it will take longer to perform encryption and decryption.

■ Log

Decide whether to save access information. If the terminal is connected to the network, access information is transferred to the server in real-time, whereas if it is in standalone mode without network connection, information is saved within the terminal. Move to the value you want to choose with the direction keys and press the Enter key.

| | | |
|-------|---|-----|
| L o g | | |
| ON | / | OFF |



You can save up to 3,000 latest events in a terminal.

■ RF Card

Decide whether to use RF card for user authentication. Move to the value you want to choose with the direction keys and press the Enter key.

| | | |
|---------------|---|-----|
| R F C a r d | | |
| ON | / | OFF |



RF is optional. If the terminal is not equipped with RF module, this feature is not available.

■ Wiegand

Decide whether to use wiegand protocol for transmission authentication result and user ID to sever.

```
W I E G A N D  
O F F / 2 6 b i t / 3 4 b i t
```



Wiegand communication works only if the length of user ID is 4 digit.

■ Function Mode

Set the function keys of the keypad (F1 ~ F4) either for access control (AC) or for time & attendance (T&A). If you choose 『AC』, F1 will be used for group authentication. If you choose 『T&A』, function keys from F1 to F4 will be used for time & attendance - arriving, leaving, going out for outside duty and coming back from outside duty (inter-operating with the time & attendance software is required). Move to the value you want to choose with the direction keys and press the Enter key.

```
F u n c t i o n   M o d e  
A C /   T & A
```

■ Terminal mode

The terminal can be used in one of the following three modes. Move to the value you want to choose with the direction keys and press the Enter key.

- **SO** (Standalone Only):

One terminal is used independently. All settings such as user registration, deletion, and access control are performed in the terminal alone. Event log information is saved within the terminal.

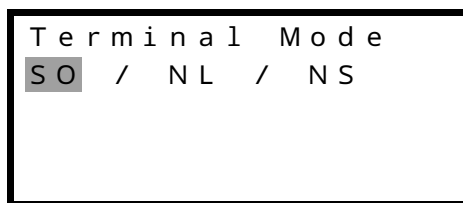
- **NL** (terminal authentication):

User authentication is done by the terminal while various log events are sent to the server in real-time instead of being saved within the terminal.

- **NS** (server authentication):

User authentication is done by the server.

Please refer to the authentication modes described above and choose the proper one.



■ Time Setting

Set the current date and time to be displayed in the LCD screen. Use the number keys to enter the date and time. When you enter the year and press the Enter key, the cursor moves to "month," and so on (year month day hour minute second). Use the 24 hour format for hour setting.

| Time | | Setting | |
|------|---|---------|------|
| 2003 | / | 04 | / 17 |
| 02 | : | 37 | : 13 |

■Timezone Mode

Set the current timezone mode. There are 2 kinds of Timezone Mode. You must select one of them in this menu. The initial value is the Complex mode.

1) Simple mode

Please refer to 'Gate Permission' .

2) Complex mode

In this mode, you can control the permission of a terminal and each user separately. For setting in detail, you have to use the Access Manager software. Refer to the software manual for more information. You cannot control the complex timezone in detail on the Terminal Menu.

| Timezone Mode | |
|---------------|-----------|
| Simple | / Complex |

2.6 Gate Permission

Use this menu to set the permission time of the access control system. The following three submenus are provided.

```
Gate Permission
1 . Date
2 . Time [ From ]
3 . Time [ To ]
```

■ Date

Specify days of the week when the terminal is enabled. By default, all days of the week are checked with 『*』. The terminal is enabled on the day with the mark . Use the direction keys to move to the day and press the Enter key to set the availability. If you press the Enter key on an enabled day with the check mark, it becomes disabled. Keep in mind that access is prohibited on disabled days.

```
Date
Mon  *
Tue  *
Wed  *
Thr  *
```

```
Date
Fri  *
Sat  *
Sun  *
Save & Exit
```

When you complete the setting, select 『Save & Exit』.

■ Time [From]




Set the start time of the day when the terminal begins to work. For example, if you want to use the terminal from 9 am to 9 pm, set the start and end times respectively as follows. Use the number keys to enter the value and press the Enter key.

```
T i m e   [ F r o m ]  
( 0   -   2 4 )   :   9
```

■ Time [To]

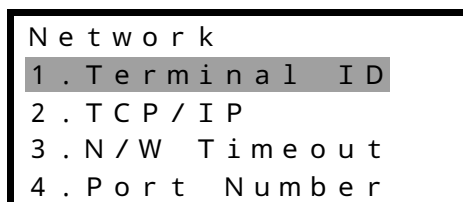
Set the end time of the day when the terminal stops to work. Use the number keys to enter the value and press the Enter key.

```
T i m e   [ T o ]  
( 0   -   2 4 )   :   2 1
```


-  If you restrict access time, user access is allowed only within the specified time frame. But the authentication can be enabled by the terminal master who has the authority to change the time restriction setting with menu.
-  If you want to specify the time expending two days such as from 1 pm today to 2 am the next day, set the start time as 13 and the end time as 2.
-  You cannot change Gate Permission, when timezone mode is not "Simple".

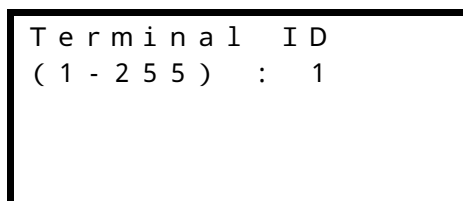
2.7 Network

Use this menu to set the network environment to connect the terminal to the network. The following four submenus are provided. Move to the submenu you want to choose with the direction keys and press the Enter key.



■ Terminal ID

Set a unique ID for the terminal. Considering that several terminals can be connected to the server via the network, make sure that the ID matches the one specified in the management program.



■ TCP/IP

Set TCP/IP of the terminal.

DHCP

You can decide whether to use DHCP that automatically assigns IP addresses to network clients. If you choose to use DHCP by selecting 『ON』, you can skip step and .

```
T C P / I P
1 . D H C P
ON / O F F
```

Terminal IP

An IP address consists of 4 numbers and each of the number has 3 digits. Entering all 3 digits for a number will move the cursor to the next field so that you can start to enter the next number. But you should press the Enter key to move to the next field if a number has less than 3 digits.

```
2 . T e r m i n a l   I P
___ 0 .   0 .   0 .   0 .
```

Subnet Mask

The first two numbers of Subnet Mask are fixed as 255.255. Enter the rest numbers with the same way as you enter the terminal IP address.

```
3 . S u b n e t   M a s k
2 5 5 . 2 5 5 . ___ 0 .   0 .
```

Gateway

Enter the Gateway address with the same way as you enter the terminal IP address.


4 . Gateway

0 .

0 .

0 .

0 .

 Whenever Gateway address changed, Terminal would be reset. This helps reconnecting of network.

Server IP

Enter the server IP address with the same way as you enter the terminal IP address.

4 . S e v e r I P

0 .

0 .

0 .

0 .

■ Network Timeout

When the terminal communicates with the server via the network, it will be assumed that the network connection is disabled if there is no response within the specified time. You can specify a value between 2 and 20. If the network environment is not stable, start with 5 seconds and then increase the value gradually.

```
N / W   T i m e o u t
( 2   -   2 0 )   :   10
```



If the server communication cycle is too short, it may cause too much communication burden on the networking. If it is too long, the real-time monitoring system may not work well. So set the value properly for your environment.

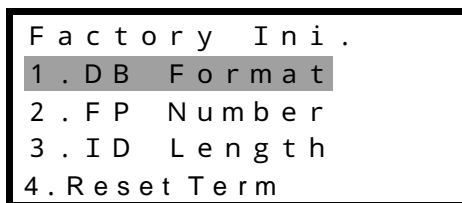
■ Port Number

Set the port number for when the terminal communicates with the server via the network. You can specify a value between 1 and 65535.

```
P o r t   N u m b e r
:   7 3 3 2
```

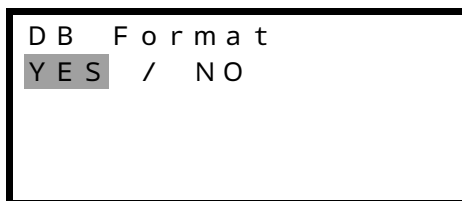
2.8 Factory Initialization

Use this menu to initialize the current settings to factory defaults. To use 『FP Number』 or 『ID Length』, you must delete all users because they are not available if there is left any one registered user.



■ DB Format

Format the flash memory where user information is stored and the memory where log information is stored. If you select DB Format, the following message appears.



Choose "YES" to start formatting. The following message will appear, showing you that formatting is in progress.



When formatting is complete, you will return to the initial screen.

```
F a c t o r y   I n i .
1 . D B   F o r m a t
2 . F P   N u m b e r
3 . I D   L e n g t h
4 . R e s e t   T e r m
```

■ Fingerprint Number

Choose the number of fingerprints you can enroll for each user ID. Move to the value you want to choose with the direction keys and press the Enter key.

```
F i x e d   O p t i o n
F P   N u m b e r
1 /   2
```




If you choose 1, you can register up to 4,000 users, and if you choose 2, you can register up to 2,000 users.

■ ID Length

Specify the user ID length between 4 and 15.

```
F i x e d   O p t i o n
I D   L e n g t h
( 4   -   1 5 )   :   4
```

 You can't change the ID length if there is left any one registered user.

■ Reset Terminal

Resetting the Terminal without disassembling. When following message appear, choose “YES” to reset

Are You Sure?

YES / NO

Chapter 3

How to Use the Terminal

| | | |
|------------|---------------------|-------------|
| 3.1 | User Manager | - 50 |
| 3.2 | Information | - 64 |

3.1 User Manager

Use this menu to manage the database where user information is stored. You can access this menu only through master authentication. (Refer to "Master authentication" in Chapter 2.) Four submenus are provided: Register User, Modify User, Delete User and Delete All. Move to the submenu you want to choose with the direction keys and press the Enter key.


```
U s e r   M a n a g e r
1 . R e g i s t e r   U s e r
2 . M o d i f y   U s e r
3 . D e l e t e   U s e r
4 . D e l e t e   A l l
```




If the terminal mode is NL or NS, only 『 R e g i s t e r U s e r 』 will be displayed on the screen. The other features are available only in the server.

■ Register User

Register users who will use the access control system. User information will be stored in the database. After you pass master authentication, use the following procedure to register users.

 In SO terminal mode, user registration is performed in the terminal. In NL or NS terminal mode, it is done in the terminal or the server. In the NL or NS mode, however, you can register users as long as the network works well. If the terminal is disconnected, you can't register users.


 If you want to change the SO terminal mode to NL or NS, you must delete the entire users in the terminal database and re-register.

Input ID

If you choose Register User, the below screen will appear so that you can input a user ID. Enter an ID and press the Enter key. If an identical ID already exists, an error message will appear and you will go back to the previous menu.



```
Input ID
:
```


 To modify the ID during the input process, use the Cancel button. Pressing the Cancel button will delete numbers one by one if there are any numbers entered. If there's nothing, you will return to the upper-level menu.

Input Group ID

When you finish Input ID process, the next Group ID screen will appear so that you can specify the group where the user belongs to. If you do not want to use the group ID, press the

Enter key to move to the next step. Input a group ID in 4 or less digits, and press the Enter key.

```
Input Group ID
:      0
```

 If you did not select group ID in the initial environment setup, the group ID input step will be skipped.

User Type

Choose Normal or Master user type. Use the direction keys to make a choice, and press the Enter key to finalize the setting.

- Normal: Normal users do not have the privilege to manage the terminal. They will have the access privilege only after they pass authentication.
- Master: As terminal managers, master users have door access privilege and can manage the user database and set the environment with corresponding menu items.


```
User Type
Normal / Master
```

Authentication Mode

Choose one of user authentication modes - fingerprint,

password, RF card and several combinations of the three. Move to the value you want to choose with the direction keys and press the Enter key.

| |
|---|
| A u t h e n . M o d e F P P W R F F P / P W F P / R F P W / R F F P & P W F P & R F P W & R F F P & P W & R F |
|---|

 If you did not select RF when you setup the system, any authentication modes including RF will not be displayed in the screen.

• How to use the authentication modes

Legend: FP (fingerprint), PW (password), RF (RF card),
 Enter(↵)
 “/” (OR combination), “&” (AND combination)

| Classification | Description |
|----------------|--|
| FP | Authenticate by fingerprint only. ID + fingerprint (1:1 authentication) fingerprint input (1:N authentication) |

| | |
|-------|---|
| PW | <p>Authenticate by password only.</p> <p>ID + ↵ + PW + ↵</p> |
| RF | <p>Authenticate by RF card only.</p> <p>RF</p> |
| FP/PW | <p>Authenticate by fingerprint or password. Try fingerprint first. If you input the ID first and fails in the fingerprint authentication, you can try password authentication. But if you fail in the fingerprint authentication without ID input, you can't try password authentication and authentication fails.</p> <p>ID + FP (if FP fails, try PW + ↵)</p> <p>FP (if FP fails, authentication fails)</p> |
| FP/RF | <p>Authenticate by fingerprint or RF card. Try fingerprint first.</p> <p>If you input the ID first and fails in the fingerprint authentication, you can try RF card authentication. But if you fail in the fingerprint authentication without ID input, you can't try RF card authentication and authentication fails.</p> <p>ID + FP (if FP fails, try RF)</p> <p>FP (if FP fails, authentication fails)</p> <p>RF</p> |
| PW/RF | <p>Authenticate by password or RF card.</p> <p>RF</p> <p>ID + ↵ + PW + ↵ (if PW authentication fails, try RF)</p> |

| | |
|----------|---|
| FP&PW | <p>Authenticate by fingerprint and password. You should succeed in both.</p> <p>FP + PW + ↵</p> <p>ID + FP + PW + ↵</p> |
| FP&RF | <p>You should succeed in both fingerprint and RF card. The following three methods are available.</p> <p>RF + FP</p> <p>FP(1:N authentication) + RF</p> <p>ID + FP + RF</p> |
| PW&RF | <p>You should succeed in both password and RF card.</p> <p>RF + PW + ↵</p> <p>ID + ↵ + PW + ↵ + RF</p> |
| FP&PW&RF | <p>You should succeed in fingerprint, password and RF card.</p> <p>FP + PW + ↵ + RF</p> <p>ID + FP + PW + ↵ + RF</p> <p>RF + ↵ + FP + PW + ↵</p> |

When you try one of the above modes, short ID and group ID authentications are also available (refer to "1.6 Authentication types" in Chapter 1).

Input Fingerprint

If you select fingerprint authentication mode or other one that includes fingerprint authentication, you must input your fingerprint. You should do it twice. After the first input, take your finger off, and then input the fingerprint again.

Place the fingerprint on the sensor.



P l a c e F P 1

If the following screen appears after the first fingerprint input, take your finger off from the sensor.



R e m o v e F P

Place the same fingerprint again.



P l a c e F P 2

If the fingerprint input is successful, a success message will appear. If it fails, a failure message will appear and you will return to the initial registration screen.

Input password

If you select password authentication mode or other one that includes password authentication, you must enter the password.

Password can be 4 - 8 characters long.

Input Password 1

:

For security, password is displayed as * * * * .

Input Password 1

: * * * *

Enter the password again for confirmation.

Input Password 2

* * * *

If the password input is successful, a success message will appear. If it fails, a failure message will appear and you will return to the initial registration screen.

Input RF card.

If you chose to use RF card when you setup the system, use the RF card to register the user. Place the RF card near the fingerprint input sensor. If you did not choose the RF option

when you setup the terminal environment, press the Enter key to go to the next step.



```


Contact RF Card
On Sensor

```

If the RF input is successful, a success message will appear. If it fails, a failure message will appear and you will return to the initial registration screen.

■ Modify User

Use this feature to change the information on a registered user. You can change fingerprint, password, group ID, RF card, authentication mode and user type. If you select 『Modify User』, the following screen will appear so that you can enter the user ID whose information you want to modify.



```

Input ID
1 2 3 4

```

Enter the ID and press the Enter key, and you'll see the following items in the displayed screen. Move to the submenu you want to choose with the direction keys and press the Enter key.

| |
|-------------------|
| Modify User |
| 1 . F P |
| 2 . Authen . Mode |
| 3 . User Type |
| 4 . Group ID |
| 5 . Password |
| 6 . Change RF |

- **Fingerprint**

Change the fingerprint of each registered user. As you did in the first fingerprint enrollment, input the fingerprint twice. After the first input, take your finger off, and then input the fingerprint again.

Place the fingerprint on the sensor.

| |
|------------|
| Place FP 1 |
|------------|

If the following screen appears after the first fingerprint input, take your finger off from the sensor.

| |
|-----------|
| Remove FP |
|-----------|

Place the same fingerprint again.

P l a c e F P 2

- **Password**

Change the password of each registered user.

Enter a new password.

I n p u t P a s s w d 1
* * * *

Enter the password again for confirmation.

I n p u t p a s s w d 2
* * * *

- **Group ID**

Change the group ID where the user belongs to.

Enter a new group ID. If you don't want to use a group ID, press the Enter key to skip this step.

Input Group ID
: 0

- **Change RF Card**

Change the RF card of each registered user.

Contact RF Card
On Sensor

- **Authentication Mode**

Change the authentication mode of each registered user.

Select a new authentication mode you want to use.

Authen. Mode

FP

PW

RF

FP / PW

FP / RF

PW / RF

FP & PW

FP & RF

PW & RF

FP & PW & RF

- **User Type**

Change a user type of each registered user.

Choose either Normal or Master.

```
U s e r   T y p e
N o r m a l / M a s t e r
```

- **Delete User**

Enter the user ID you want to delete.

```
I n p u t   I D
: 2 2 2 2
```

The below confirmation screen will appear. Choose either YES or NO, and press the Enter key.


```
A r e   Y o u   S u r e ?
Y E S / N O
```

- **Delete All**

Delete all registered users in the terminal.

Choose either YES or NO, and press the Enter key.

A r e Y o u S u r e ?
Y E S / N O

 All registered users in the terminal will be deleted. Please use this feature very carefully.

3.2 Information

You can check the terminal information with this menu.

```
Information
1 . #   of User
2 . F / W Version
```

■ Number of User

It shows you the total number of users registered in the terminal.
The number of normal and master users are displayed separately on the screen.

```
#   of User
Normal : 124
Master :   4
```

■ Firmware Version

It shows you the firmware version of the terminal.

```
F / W Version
1 . 0
```


Appendix



Appendix - 66

(Network Connection Problems)

Appendix - 69

(Terminal Initializing Problems)

Appendix - 70

(Sound Modification Guide)

Appendix - 71

(Direct Sunlight problems)

Appendix - 73

(Frequently Asked Question)

Appendix - Network Connection Problems

To solve the connection problem between Server and Terminal

If terminal is not connected on server via network, please check the followings:

Not registered terminal on server
Please register the terminal on server

```
0 0 1
C o n t a c t   M a s t e r
N o t   R e g i s t e r e d
```

Invalid terminal ID
After check the terminal ID, please set another valid one (1~255)

```
0 0 2
C o n t a c t   M a s t e r
I n v a l i d   T I D
```

Different user ID length of server and terminal
Please set the same USER ID Length for server and terminal

```
0 0 3
C o n t a c t   M a s t e r
I D   L e n g t h   E r r
```

Different number of fingerprint to register of server and terminal

Please set the same number of fingerprint to register for sever and terminal.

```
0 0 4
C o n t a c t   M a s t e r
F i n g e r   C n t   E r r
```

Terminal ID confliction

Please change Terminal ID with unregistered one

```
0 0 5
C o n t a c t   M a s t e r
T I D   C o n f l i c t e d
```

Invalid MAC address

Please contact Customer Service Center (82-2-3415-1800)

```
0 0 6
C o n t a c t   M a s t e r
M A C   A d d r   E r r
```

Invalid Firmware Version

Please upgrade Firmware. If the versions of Access manager SW and Firmware don't match, the terminal won't work well.

In this case, please feel free to contact us. Our office phone number is 82-2-3415-1600

0 0 7

C o n t a c t M a s t e r

I n v a l i d F W V e r

Appendix - Terminal Initialization Problems

To solve the error occurred during initializing

Refer the countermeasures for possible malfunctions during initializing after supplying power to Terminal as followings ;

| Err. Code | Description | Countermeasure |
|-----------|-----------------------------|--------------------------------------|
| 001 | Undefined Error | Rebooting or A/S |
| 002 | FPGA Initialization Failure | Rebooting or A/S |
| 003 | LCD Initialization Failure | Check LCD module connection or A/S |
| 004 | RTC Initialization Failure | A/S |
| 005 | Optic module error | Check optic module connection or A/S |
| 010 | System Software Error | A/S |
| 011 | | A/S |
| 012 | | A/S |
| 013 | | A/S |
| 014 | | A/S |
| 015 | | Rebooting |
| 016 | | A/S |

Error code 001,002 and 003 are not displayed on LCD screen, but recognized by Beep

Error code 001 : 1 time beeping every 5 sec.

Error code 002 : 2 times beeping every 5 sec.

Error code 003 : 3 times beeping every 5 sec.

Appendix

How to control the volume of voicing guide

How to connect with external speaker system

A. Turnnig the volume up

We have fit the volume of voicing guide the best condition. But in case the environment is noisy, you might not hear it.

To turn it up, you have just only to connect jumper (J6) inside terminal.

This may cause tone quality to degrade a little, because the speaker being used in terminal is small.

B. Connection external speaker

To meet your need of louder voicing guide, we prepare the connector for external speaker. Connecting with an external speaker having amplifier, you'll be able to get louder voice guide.

Connect an external speaker with connector (J4) inside a terminal. This is the definition of connector

1th Pin : GND

2nd Pin : OUTPUT

Appendix Direct Sunlight problems

How to improve decreased recognition rate due to direct sunlight

1) Why direct sunlight should be blocked during fingerprint authentication

Like a camera, the fingerprint recognition device captures an image. If there is a large amount of light, the image gets darker and becomes hard to recognize.

Unlike a camera, the device not have a shutter or an iris. So you should block direct sunlight yourself.

2) Where to install

As all our products are optical products that can be affected by direct sunlight, avoid the following places when you install.

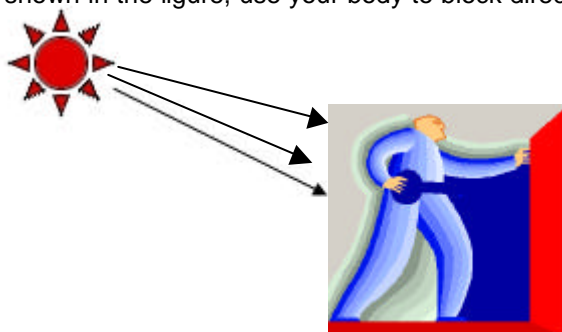
Next to the window likely to get direct sunlight

Outdoors where there is no awning

3) How to improve recognition rate in case direct sunlight cannot be avoided

Stand with the sun behind your back.

(As shown in the figure, use your body to block direct sunlight.)



Cover the sensor with your free hand as if you wrap your hand around it.

Use a tool like a parasol to block sunlight during authentication.

Appendix FAQ (Frequently Asked Question)

Fingerprint authentication does not work. What can I do?

1. On a cold day or right after you wash your hands, your fingerprints easily get dry. And if your hands are contaminated with dirt or dust, your fingerprints will also get dry. In these cases, apply a moisturizer to return them to their normal condition before trying fingerprint authentication.
2. When you have difficulties with fingerprint authentication, it is desirable to try the verification authentication method (enter your ID and get it compared to your original fingerprint on a 1:1 basis) rather than the identification authentication method (try authentication without entering your ID). NAC-3000 also supports SID that allows you to try authentication after pressing only first 2 digits of your ID, which provides better fingerprint recognition rate than the identification authentication method.
3. In case your fingerprint gets transformed by a wound, and thus becomes different from the saved one, you can use a password or an RF card as a supplementary authentication tool.
4. If you use the server authentication mode (NS mode) among network authentication modes and the server is also used as a personal or a business PC, the load on the PC will increase due to the additional works other than authentication, thereby decreasing the authentication rate. If you do not use a dedicated NAC-3000 server, please use the terminal authentication mode (NL mode).

The Auto-on function does not work or malfunctions.

1. The device does not work even if you place your fingerprint on the fingerprint input window.

First of all, check if the Auto-on function is set to OFF. If so, change it to ON. If it does not work after you change the setting, please contact NITGEN Customer Support Center.

NITGEN Customer Support Center

(82-2-3415-1600, customer@nitgen.com)

2. The device continues to work even if you do not place your fingerprint on it.

When the LED of the fingerprint recognition device blinks repeatedly, when you reset the terminal power, the LED may blink for a certain amount of time, and the Auto-on function may not work. In this case, please contact NITGEN Customer Support Center.

3. The device malfunctions when you use the RF card.

In NAC-3000R, if you place the RF card on the terminal for authentication, the Auto-on sensor can be activated. It may happen mainly with our old-version products. In this case, please contact NITGEN Customer Support Center.

The RF card authentication doesn't work.

First of all, check if the RF card function is set to OFF. If so, change it to ON. If it does not work after you change the setting, please contact NITGEN Customer Support Center.

How can I upgrade the firmware?

Use Access Manager to download the firmware (binary file) provided by NITGEN from the server to the terminal.
(using TCP/IP)

The terminal makes a buzz.

Depending on the type of the interphone connected to NAC-3000, there may be serious howling. If you use Kocom's interphone (DP-202H) that has proven compatibility with NAC-3000, howling can be eliminated.

Is there any countermeasure against static electricity?

NAC-3000 obtained CE certification with regard to ESD (Electro Static Discharge), and passed the internal QA certification test. So we guarantee that this device satisfies Level 3 (Contact: 6kV, Air: 8kV) of the IEC 61000-4-2 standard. However, if it is installed in wintertime or in a place with low humidity and carpeted floor, 35kV of static electricity can be discharged to people. So please exercise caution when using the device in such an environment.

What can I do if the device is destroyed by an intruder?

Depending on installation methods, NAC-300 can be categorized into the general type and the buried type. As the buried type is kept inside the wall, it is safe from accidental damage. The general type is protected with a metal bracket and cannot be damaged easily. However, in case someone tries to destroy or disassemble it by force, the tamper switch works with alarm sound.

FCC NOTICE

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITION:
(1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND
(2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDERSIRED OPERATION.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures :

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer of an experienced radio/TV technician for help.

NOTE : The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

CAUTION : Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.